

Mitigation of Attacks on Email End-to-End Encryption

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ABSTRACT

OpenPGP and S/MIME are two major standards for securing email communication introduced in the early 1990s. Three recent classes of attacks exploit weak cipher modes (*EFAIL Malleability Gadgets*, or *EFAIL-MG*), the flexibility of the MIME email structure (*EFAIL Direct Exfiltration*, or *EFAIL-DE*), and the Reply action of the email client (*REPLY* attacks). Although all three break message confidentiality by using standardized email features, only *EFAIL-MG* has been mitigated in IETF standards with the introduction of *Authenticated Encryption with Associated Data (AEAD)* algorithms. So far, no uniform and reliable countermeasures have been adopted by email clients to prevent *EFAIL-DE* and *REPLY* attacks. Instead, email clients implement a variety of different ad-hoc countermeasures which are only partially effective, cause interoperability problems, and fragment the secure email ecosystem.

We present the first generic countermeasure against both *REPLY* and *EFAIL-DE* attacks by checking the *decryption context* including SMTP headers and MIME structure during decryption. The decryption context is encoded into a string *DC* and used as *Associated Data (AD)* in the AEAD encryption. Thus the proposed solution seamlessly extends the *EFAIL-MG* countermeasures. The decryption context changes whenever an attacker alters the email source code in a critical way, for example, if the attacker changes the MIME structure or adds a new Reply-To header. The proposed solution does not cause any interoperability problems and legacy emails can still be decrypted. We evaluate our approach by implementing the decryption contexts in Thunderbird/Enigmail and by verifying their correct functionality after the email has been transported over all major email providers, including Gmail and iCloud Mail.

CCS CONCEPTS

• **Information systems** → **Email**; • **Security and privacy** → *Symmetric cryptography and hash functions*.

KEYWORDS

OpenPGP; S/MIME; EFAIL; AEAD; decryption contexts

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1 INTRODUCTION

For end-to-end encryption of emails, either S/MIME (Secure/Multi-purpose Internet Mail Extensions) [35] or OpenPGP (Pretty Good Privacy) [7] can be used. S/MIME is commonly used in corporations and governments, and relies on a public key infrastructure (PKI). OpenPGP is used by the technical community and recommended to people working in high-risk environments [44]. Both standards are designed to protect against powerful attackers who are able to gain possession of encrypted email messages.

Email contexts. In general, every email has two contexts: the MIME context and the SMTP context (Figure 1). The MIME context determines the rendering of the email content, including the parsers for HTML, CSS or URL invocation. The SMTP context determines the communication pattern (i.e., sender and recipients), SMTP-related actions (especially Reply and Reply-All), and also some rendering (e.g., address display names, date, and subject).

1.1 Attacks on Email Encryption

We are interested in three main attack classes, which threaten the confidentiality of encrypted emails:

- *EFAIL-MG* attacks [33], exploiting the malleability of block cipher encryption modes used in email standards.
- *EFAIL-DE* attacks [33], exploiting standard MIME processing.
- *REPLY* attacks [22, 31], exploiting standard email actions.

Countermeasures against these attacks are summarized in Table 1, both for standardization and applications.

EFAIL-MG. In 2018, Poddebniak et al. [33] introduced a new known plaintext attack technique called *malleability gadgets*. Whenever a malleable encryption mode is used (like CBC mode in S/MIME and CFB mode in OpenPGP), an attacker can transform a single block of *known plaintext* into *many chosen plaintext* blocks. These plaintext fragments are chosen to include HTML code and are arranged in a way such that the unknown plaintext is exfiltrated via benign HTML features such as image loads (*exfiltration channels*).

EFAIL-MG attacks can easily be mitigated through the introduction of *AEAD* encryption, which guarantees *integrity of ciphertext* (INT-CTXT) [4]. Any modification of the ciphertext will then result

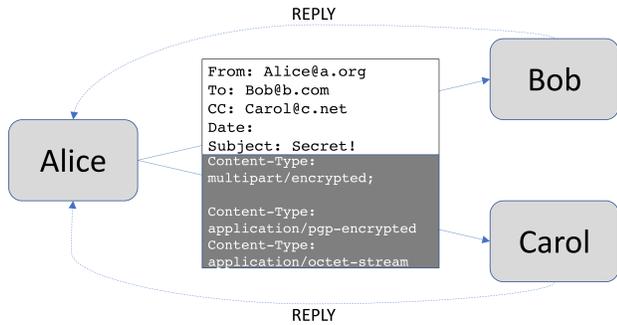


Figure 1: Example of an email context, consisting of the SMTP context (white background) and the MIME context (grey background). Alice sends an email to Bob and Carol, and only these three mail user agents can decrypt the enveloped-data MIME element. Replies will be sent to Alice.

in a decryption failure. Any sender can enforce this mitigation by choosing an *AEAD* cipher mode, while legacy emails can still be decrypted. Recent versions of S/MIME and OpenPGP standards introduce new *AEAD* ciphers [4, 25, 41].

EFAIL-DE. The *EFAIL-DE* attacks [33] exploit the fact that the MIME standard specifies operations on MIME elements (including decryption) that preserve the structure of the MIME tree. Thus many S/MIME and OpenPGP implementations silently decrypt ciphertexts independently of their position in the email. When an attacker prepends a MIME element containing the HTML fragment `
To: Bob <bob@b.com>
CC: Carol <carol@c.net>
CC: Curt <curt@cc.net>
Subject: Confidential
Decryption-Context: h=from:reply-to:to:cc:bcc:subject;m=mimepath
Content-type: application/pkcs7-mime; smime-type=enveloped-data
Content-Transfer-Encoding: base64

MlAGCSqGSIB3DQEHA6CAMIACAQAxggHXMIIB0wIB...
```

Figure 3: Encrypted email with decryption context policy.

that there is no need to transmit it explicitly. By selecting an AEAD cipher for email encryption, this policy would automatically be activated. The reason why we prefer explicit policy transmission is the flexibility in updating such policies. Suppose a new attack vector is discovered in the future, for example, involving a newly standardized SMTP header. If the DC policy is hardcoded, the senders have no means to protect against this attack, since they have to rely on all recipients to install an updated version of their email client. *With explicit DC policy transmission, the senders remain in control of the security of their emails.*

**Example.** Figure 3 shows an example of an encrypted email with a DC policy. This policy is sent in a novel Decryption-Context header and contains two directives: an SMTP directive to create  $DC_{\text{SMTP}}$  and a MIME directive to create  $DC_{\text{MIME}}$ . The SMTP directive contains references to the From, Reply-to, To, Cc, Bcc and Subject headers. This has the following effect. First, the existing From header is canonicalized and used as the starting byte sequence of  $DC_{\text{SMTP}}$ . Since no Reply-to header exists, the empty string is appended to  $DC_{\text{SMTP}}$ . Next, the single canonicalized To header is appended. Since we have two CC headers, first the header containing Carol's email address is appended, then the one containing Curt's. Since no BCC is present, the empty string is appended (cf. Subsection 4.5). Finally, the Subject header is appended, completing the computation of  $DC_{\text{SMTP}}$ . The MIME directive contains the parameter mimepath which indicates that the normalized Content-Type headers from the root of the MIME tree to the encrypted element should be concatenated to form  $DC_{\text{MIME}}$ . Since the ciphertext is the root element, only one such header forms  $DC_{\text{MIME}}$ . The resulting decryption context  $DC$  is shown in Figure 4.

**Including  $\mathcal{P}$  in  $DC$ .** The policy  $\mathcal{P}$  itself is also part of  $DC$ . Otherwise, if the Decryption-Context header would not be protected,

1  
2  
3  
4  
5  
6  
7  
8  
9  
10

```

1 from:Alice <alice@a.org>\r\n
2 to:Bob <bob@b.com>\r\n
3 cc:Carol <carol@c.net>\r\n
4 cc:Curt <curt@cc.net>\r\n
5 subject:Confidential\r\n
6 :mimepath:application/pkcs7-mime; smime-type=enveloped-data\r\n
7 h=from:reply-to:to:cc:bcc:subject;m=mimepath

```

**Figure 4: Decryption context  $DC$  for the email in Figure 3. For readability, the single string is broken up into several lines: The SMTP context (lines 1-5), the MIME context (line 6), and the policy string (line 7).**

the adversary could try to manipulate both the email source code  $M$  and the policy  $\mathcal{P}$  to get a new source code  $M^*$  and a new policy  $\mathcal{P}^*$  with

$$DC(M, \mathcal{P}) = DC(M^*, \mathcal{P}^*).$$

By including the policy in  $DC$ , we effectively disable all manipulations of the policy string in Decryption-Context.

#### 4.5 Blind Carbon Copy (BCC)

In [3], Adam Barth and Dan Boneh warn against the use of BCC in encrypted email standards like OpenPGP and S/MIME, since encryption will leak the identities of the BCC recipients. We therefore assume that the sender of an encrypted email does *not* include any BCC recipients, as it is best practice in encrypted email communication. If a BCC recipient was present in the email sent, none of the recipients would be able to decrypt the message; our policy  $\mathcal{P}_{\text{SMTP}}^{\text{strong}}$  contains the header name bcc since surprisingly BCC headers may define the target of a reply action in some email clients (see Table 2). So, a non-empty BCC string would be present in  $DC$ , which cannot be computed by any of the recipients because BCC headers will be stripped by SMTP servers.

### 5 REPLY BEHAVIOR IN EMAIL CLIENTS

Since the initial specification of basic email headers in RFC 822, new official and custom headers have been introduced in subsequent standards (e.g., [36]) and by email clients. Every header can potentially influence the Reply- or Reply-All-Action of email clients. An unprotected header with such a behavior allows for a *REPLY* attack by modifying the SMTP context of an encrypted email. Therefore, in order to define a secure  $DC$  policy, we need to answer two questions: (1) Which email headers exist? (2) How do these headers influence the email client response behavior?

To answer our questions, we selected a number of popular email clients supporting S/MIME or OpenPGP encryption and tested their behavior when responding to messages including different headers. Our selection covered 75 percent of the email client market share in 2019.<sup>2</sup> For these email clients, we reverse-engineered the algorithm that determines the SMTP context of a draft email generated from the Reply- or Reply-All-Action. Initially, we used these actions on a very large email containing all possible header fields known to us. This email was generated from public mailing list archives<sup>3</sup> and

<sup>2</sup>The 2019 Email Client Market Share, Litmus Software: <https://litmus.com/blog/infographic-the-2019-email-client-market-share>

<sup>3</sup>Mailing list archives: <https://markmail.org/> and <https://lists.ubuntu.com/>.

spam datasets.<sup>4</sup> We identified 8091 unique headers and included every header twice (with unique email addresses as values) in our test email to catch if the first, the last, or both copies of a header field would be included in the reply. For example, the header field Return-To would be included in the test email as such:

```

return-to: dctest+return-to-1@example.com
return-to: dctest+return-to-2@example.com

```

By opening this email in the email client, and using the Reply and Reply-All actions, we could identify all header fields that were included in the draft as recipients in the To, Cc and other fields. Because the presence of some header fields can shadow others (for example, Reply-To takes precedence over From), we then removed one of the detected headers from the test email and iterated the process until the draft email is empty and has no recipients, or the action became unavailable. The result is shown in Table 2.

Many email clients use the same known headers to generate the recipient list for Reply actions. These include Reply-To and From common to Reply and Reply-All actions, and additionally To and Cc only for Reply-All Actions. Some email clients show exceptional behavior, though. Support for Mail-Reply-To and Mail-Followup-To is inconsistent, but can be traced back to the recommendations of Daniel J. Bernstein for handling replies to mailing list posts.<sup>5</sup> Our tests uncovered a parser bug in KMail that accepts unique prefixes of header names, for example, Reply is parsed as Reply-To. Outlook 2016 and Outlook.com were the only email clients tested that also made use of the Sender field. Interestingly, iMail and Outlook.com include Bcc in the list of recipients for Reply-All actions, which allows an attacker to covertly insert the attacker’s email address into the list of reply recipients.<sup>6</sup>

In summary, we identified several uncommon header fields that affect the Reply and Reply-All actions in popular email clients. These header fields could potentially be exploited by an attacker, and any countermeasure against *REPLY* attacks must protect against all these headers. We include the reverse engineered algorithm of all tested email clients in the artifacts for download, and give one example in appendix D.

### 6 IMPLEMENTATION

We implemented a prototype of the decryption context described in Section 3 for OpenPGP in Thunderbird,<sup>7</sup> a popular free email client, extending the Enigmail<sup>8</sup> plugin and its OpenPGP backend GnuPG.<sup>9</sup> A development version of GnuPG was chosen because it has experimental support for the AEAD mode described in the draft RFC 4880bis-08 [25].

**GnuPG.** We added a command line option `--associated-data <STRING>`, usable for decryption and encryption, which extends the AD already used in the OpenPGP AEAD mode by a custom (ASCII) string. The provided string, in our case the decryption context  $DC$ , is appended to the AD of every cipher- or cleartext chunk processed by GnuPG.

<sup>4</sup>Spam archives: <http://untroubled.org/spam/> and <http://artinvoice.hu/spams/>.

<sup>5</sup><https://cr.yip.to/proto/replyto.html>

<sup>6</sup>We reported this finding to the vendor.

<sup>7</sup><https://www.thunderbird.net/en-US/>, version 60.9.0.

<sup>8</sup><https://sourceforge.net/projects/enigmail/>, version 2.0.8.

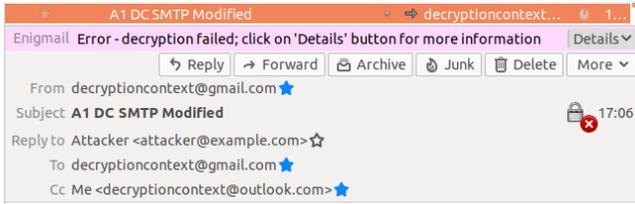
<sup>9</sup><https://gnupg.org/>, master branch with commit identifier eae1ea6f.

**Table 2: Headers from the original message, as used in Reply and Reply-All draft emails by popular email clients. Any of these headers can be used by an attacker to exfiltrate plaintext after decryption in a *REPLY* attack.**

| Precedence | Header Field     | Reply |              |             |              |             |                |         | Reply-All           |       |              |             |              |             |                |         |                     |
|------------|------------------|-------|--------------|-------------|--------------|-------------|----------------|---------|---------------------|-------|--------------|-------------|--------------|-------------|----------------|---------|---------------------|
|            |                  | Gmail | Apple iPhone | Apple iMail | Outlook 2016 | Outlook.com | Thunderbird 68 | KMail 5 | Others <sup>1</sup> | Gmail | Apple iPhone | Apple iMail | Outlook 2016 | Outlook.com | Thunderbird 68 | KMail 5 | Others <sup>1</sup> |
| 1.         | Mail-Followup-To | ●     | -            | -           | -            | -           | -              | ○       | -                   | ●     | -            | -           | -            | -           | ●              | -       | -                   |
| 2.         | Reply            | -     | -            | -           | -            | -           | -              | ○       | -                   | -     | -            | -           | -            | -           | -              | -       | -                   |
| 3.         | Mail-Reply-To    | -     | -            | -           | -            | -           | ●              | -       | -                   | -     | -            | -           | -            | -           | -              | -       | -                   |
| 4.         | Reply-To         | ●     | ○            | ●           | ●            | ●           | ●              | ○       | ○                   | ●     | ○            | ●           | ●            | ●           | ○              | ○       | ○                   |
| 5.         | From             | ●     | ○            | ○           | ○            | ○           | ○              | ○       | ○                   | ●     | ○            | ○           | ○            | ○           | ○              | ○       | ○                   |
| 6.         | Sender           | -     | -            | -           | ○            | ○           | -              | -       | -                   | -     | -            | -           | ○            | ○           | -              | -       | -                   |
| 7.         | Resent-From      | ○     | -            | -           | -            | -           | -              | -       | -                   | -     | -            | -           | -            | -           | -              | -       | -                   |
| always     | To               | -     | -            | -           | -            | -           | -              | -       | -                   | ●     | ○            | ●           | ●            | ●           | ○              | ○       | ○                   |
| always     | Cc               | -     | -            | -           | -            | -           | -              | -       | -                   | ●     | ○            | ●           | ●            | ●           | ○              | ○       | ○                   |
| always     | Bcc              | -     | -            | -           | -            | -           | -              | -       | -                   | -     | -            | ●           | -            | ●           | -              | -       | -                   |
| always     | Apparently-To    | -     | -            | -           | -            | -           | -              | -       | -                   | ●     | -            | -           | -            | -           | -              | -       | -                   |

Headers used in draft: ● = all, ○ = first, ○ = last, ○ = any (diverse)

<sup>1</sup> K9-Android mobile app; AOL, GMX and mail.ru web mail.



**Figure 5: Decryption context prevents decryption of emails with modified SMTP headers (Figure 2 c).**

**Enigmail.** We added a new account setting `dcPolicy` to set the DC policy  $\mathcal{P}$  that should be used for outgoing emails from this account. For incoming encrypted emails, the DC policy is provided in the email as header. In either case, the DC string is calculated from the provided policy string  $\mathcal{P}$  using the headers and the MIME path of the encrypted element, and passed to GnuPG as custom AD. If decryption fails, an error message is shown (see Figure 5).

**Overhead.** Our modifications to GnuPG add 28 new lines of source code and modify 4 existing lines. Our modifications to Enigmail add 204 lines and modify 15 lines. These numbers show that legacy systems can easily be retrofitted to support the decryption context mechanism.

## 7 DEFINING SECURE DC POLICIES

For now, we have shown that it is possible to define and implement decryption context policies which mitigate basic attacks. In the following, we present the construction of a strong policy  $\mathcal{P}^{\text{strong}}$ . This policy prevents all known *EFAIL-DE* and *REPLY* attacks possible due to changes in the SMTP and MIME contexts.

### 7.1 Security Guarantees from AEAD

Let  $M$  be the original email and MIME element, let  $DC$  be the original decryption context, and let  $\mathcal{P}$  be the DC policy contained in  $DC$ . Then any attack that uses a modified email and MIME element  $M^*$  with

$$DC(M, \mathcal{P}) \neq DC(M^*, \mathcal{P})$$

will fail, since *AEAD.Dec* will only return a decryption error. Please note that  $\mathcal{P}$  cannot simply select all SMTP headers and all unencrypted MIME parts for inclusion in  $DC$ , since SMTP headers may be added during SMTP transport, and the MIME structure may be slightly changed by some email service providers (e.g., Microsoft Outlook). Thus there is *always* a possibility to construct some modified email  $M'$  for which  $DC(M, \mathcal{P}) = DC(M', \mathcal{P})$ . So what we have to show is that for a suitably defined DC policy  $\mathcal{P}^{\text{strong}}$  and a suitably restricted email structure  $M^{\text{strong}}$ , if  $DC(M^{\text{strong}}, \mathcal{P}^{\text{strong}}) = DC(M', \mathcal{P}^{\text{strong}})$ , then no *EFAIL-DE* and *REPLY* attacks are possible. From now on, we assume that a suitably secure AEAD scheme is used, guaranteeing integrity of ciphertext (INT-CTXT, [4]).

### 7.2 Defining $\mathcal{P}^{\text{strong}}$ and $M^{\text{strong}}$

For  $M^{\text{strong}}$ , we only allow a limited number of MIME types for the root elements which are summarized in Table 3. We set  $\mathcal{P}_{\text{MIME}}^{\text{strong}} := (\text{"mimepath"})$ .

To define  $\mathcal{P}_{\text{SMTP}}^{\text{strong}}$ , let  $\mathcal{R} = \{r_1, r_2, \dots, r_n\}$  be the set of all reply-related headers (see Section 5); if a Reply or Reply-All action is triggered by the user, each email client will use one or more of these headers to determine the email address which will be used to send the reply to. Then we set  $\mathcal{P}_{\text{SMTP}}^{\text{strong}} := (r_1, r_2, \dots, r_n)$ .

In the rest of our security analysis, we assume that email clients conform to RFC specifications. In particular we assume that restrictions on the MIME structure defined in the standards are

**Table 3: The MIME context  $DC_{\text{MIME}}$  for common email encryption standards.  $\text{micalg}$  depends on the signing algorithm.**

| Protocol                            | $DC_{\text{MIME}}$                                                                                                                                                |
|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>OpenPGP (Sign &amp;) Encrypt</b> | :mimepath:multipart/encrypted; protocol="application/pgp-encrypted"\r\n                                                                                           |
| <b>S/MIME Encrypt</b>               | :mimepath:application/pkcs7-mime; protocol="smime-type=enveloped-data"\r\n                                                                                        |
| <b>S/MIME Encrypt &amp; Sign</b>    | :mimepath:multipart/signed; protocol="application/pkcs7-signature"; micalg=sha1\r\n<br>:mimepath:application/pkcs7-mime; protocol="smime-type=enveloped-data"\r\n |

enforced by the email clients. For example, for PGP/MIME type `multipart/encrypted`, the email client must enforce that there are only two leaves to this MIME element, that the first leaf is of type `text/plain` and contains only the ASCII string "Version: 1", and that the second leaf is of type `application/octet-stream` and this octet-stream is handed to the OpenPGP plugin verbatim. Along the same lines we assume that OpenPGP plugins and CMS subroutines conform to their standards and check that the structure of the data they receive is strictly conforming to the PKCS#7 and OpenPGP standards.

### 7.3 Preventing EFAIL-DE and REPLY Attacks

**THEOREM 1.** *Assume that an INT-CTXT secure AEAD encryption scheme is used, and that all email clients enforce MIME, CMS and OpenPGP restrictions. Let  $\mathcal{P}^{\text{strong}} := (\mathcal{P}_{\text{SMTP}}^{\text{strong}}, \mathcal{P}_{\text{MIME}}^{\text{strong}})$ ,  $M^{\text{strong}}$  be the original email complying with the restrictions defined above,  $M'$  be a modified email message and  $\mathcal{P}'$  be an arbitrary DC policy with*

$$DC(M', \mathcal{P}') = DC(M^{\text{strong}}, \mathcal{P}^{\text{strong}}).$$

*Then  $(M', \mathcal{P}')$  cannot be used in EFAIL-DE or REPLY attacks.*

**PROOF (SKETCH).** First, we note that  $\mathcal{P}' = \mathcal{P}^{\text{strong}}$ , because the policy is included in the DC and thus any modification will cause decryption to fail. Next, we distinguish two attacker strategies.

(1) Attacker wants to launch a *REPLY* attack. To be successful, the attacker must add a return email address to an attacker-controlled account to the email source code, using one of the protected headers from  $\mathcal{R}$ . The attacker must thus either add a new header, or modify the content of an existing header. Both modifications will change DC, since all headers from  $\mathcal{R}$  are included in  $\mathcal{P}^{\text{strong}}$ . Thus decryption will fail.

(2) Attacker wants to launch a *EFAIL-DE* attack. To be successful, the attacker must include an exfiltration channel in the MIME tree of the body of the message. However, this MIME tree is restricted, from the properties of  $M^{\text{strong}}$  and  $\mathcal{P}_{\text{MIME}}^{\text{strong}} = (\text{"mimepath"})$ , to three possible tree structures (see Table 3):

**OpenPGP (Sign &) Encrypt:** The MIME tree consists of two leaves. The first is an ASCII label which will not be parsed, and the second an octet-string which will only be parsed by the OpenPGP parser. Thus in none of the leaves can a parser be invoked which triggers exfiltration channels, assuming that the OpenPGP parser works correctly.

**S/MIME Encrypt:** The MIME tree consists of a single leaf, which will be handed over to the CMS parser. Again assuming the CMS parser works correctly, no exfiltration channels exist.

**S/MIME Encrypt & Sign:** The MIME tree consists of two leaves. The first leaf is the same as in the S/MIME Encrypt case, and contains the encrypted content. The content of this element is handed over to the CMS parser, and assuming the CMS parser works correctly, no exfiltration channels exist here. Our second assumption is that AEAD encryption was used, and thus INT-CTXT protects against any manipulation by the attacker; this is important to guarantee that after the cleartext is released and subsequently parsed, this cleartext does not include any exfiltration channels injected by the attacker (aka *EFAIL-MG* attacks). The second MIME leaf is of type `application/pkcs7-signature` and contains only a signature; this element is handed over to the CMS parser with only a Boolean return value, and assuming the CMS parser works correctly, does not contain any exfiltration channel.

### 7.4 Serialization

When processing complex data formats such as email headers and bodies, security of parsers and generators is critical. The following notes are intended to give some assurance that parsing is not an obstacle to the security of the DC mechanism.

First, we note that serialization of header field names in  $\mathcal{R}$  must be done in a limited character set that does not include the separators ":", "\r" and "\n". This is already specified in [37] (section 2.2, Header Fields). We further note that we assume all header field values do not include any ":", again as specified in [37] (section 2.2, 3.6.8 et al.) Also, we assume field values are given in "unfolded form" as specified in [37], i.e. do not include any "\r" or "\n".

These restrictions on character sets are important to guarantee that serialization (by joining header field names with ":" and DC string components with "\r\n" and deserialization (by splitting at ":" and "\r\n" resp.) are inverse of each other and thus safe.

Our serialization rules are inspired by DKIM [9] and designed to be easily processed in legacy email applications. Other serialization formats are possible, as long as they are well-defined (such that  $\mathcal{P}$  and DC strings can be generated reliably by the sender and recipient) and safe (such that there are no collisions when generating the serialization of two different objects).

## 8 FALSE POSITIVE EVALUATION

When using encryption contexts with S/MIME or OpenPGP, false positives would occur whenever an email source code  $M$  is changed during transit into  $M'$  such that  $DC(M, \mathcal{P}) \neq DC(M', \mathcal{P})$ . False positives due to benign changes to email headers and body by service providers are undesirable, because they might have a negative impact on the acceptance of the decryption context mitigation.

To evaluate these false positives and their impact on interoperability between email clients and service providers, we followed a two-step approach:

- (1) We evaluated how eleven popular email service providers<sup>10</sup> change the email headers and bodies in transit relevant to an example DC policy. We tested outbound, inbound, and internal email traffic on a multipart/encrypted email based on PGP/MIME [12] and manually evaluated all changes to the email with respect to the DC policy from Figure 3. As shown in Table 4, most changes by the tested providers to emails in transit are unproblematic, with the exception of *Outlook.com*.
- (2) Additionally, we sent an email similar to Figure 3, which was encrypted using our modified implementation of Enigmail, over the same gateways and tried to decrypt it afterwards. Only one false positive was recorded, and this was caused by well-known non-standard behaviour of *Outlook.com*.

**Table 4: Evaluation of modifications by email service providers to email headers and bodies, and their impact on the tested DC policy from Figure 3.**

|                                                    | Inbound                                                         | Outbound                     | Internal                     |
|----------------------------------------------------|-----------------------------------------------------------------|------------------------------|------------------------------|
| AOL Mail                                           | -                                                               | -                            | -                            |
| FastMail                                           | -                                                               | -                            | -                            |
| Gmail                                              | -                                                               | -                            | -                            |
| GMX Mail                                           | -                                                               | -                            | -                            |
| Hushmail                                           | ○ $M_1$                                                         | ○ $B_1, M_1$                 | -                            |
| iCloud                                             | ○ $H_1, H_2$                                                    | -                            | ○ $H_1, H_2$                 |
| Mail.ru                                            | -                                                               | -                            | -                            |
| Outlook.com                                        | ○ $B_2$                                                         | ○ $H_3, H_4$<br>⚡ $H_5, M_3$ | ○ $H_3, H_4$<br>⚡ $H_5, M_3$ |
| Runbox                                             | -                                                               | -                            | -                            |
| Yahoo! Mail                                        | -                                                               | -                            | -                            |
| Zoho Mail                                          | -                                                               | -                            | -                            |
| - <b>No changes to original headers or body.</b>   |                                                                 |                              |                              |
| ○ <b>Modifications not changing the DC string.</b> |                                                                 |                              |                              |
| $B_1$                                              | Addition of <code>\r\n</code> at the end of the body.           |                              |                              |
| $H_1$                                              | Modification of letter case in some header fields.              |                              |                              |
| $H_2$                                              | Removal of quotes around boundary parameter in content-type.    |                              |                              |
| $H_3$                                              | Removal of user-agent.                                          |                              |                              |
| $H_4$                                              | Rewrite of date as Greenwich Mean Time.                         |                              |                              |
| $M_1$                                              | Addition of content-transfer-encoding in each MIME part.        |                              |                              |
| $B_2$                                              | Removal of any text before first MIME part.                     |                              |                              |
| ⚡ <b>Modifications changing the DC string.</b>     |                                                                 |                              |                              |
| $H_5$                                              | Rewrite/Merging of (multiple) from and to headers.              |                              |                              |
| $M_3$                                              | Insertion of a new MIME part and modification of existing ones. |                              |                              |

## 8.1 Modifications Not Changing DC

**Added headers.** As is common in email transport, many new headers are added by all email providers on inbound, outbound and internal traffic. For example, *Hushmail* added a redundant content-transfer-encoding header to each MIME part ( $M_1$ ), but

<sup>10</sup> [https://en.wikipedia.org/wiki/Comparison\\_of\\_webmail\\_providers](https://en.wikipedia.org/wiki/Comparison_of_webmail_providers), retrieved on 30 April 2019.

that does not affect the DC. No provider added any of the headers included in the tested DC policy (from, reply-to, to, and subject).

**Deleted headers.** One provider (*Outlook.com*) deleted the header user-agent on outbound and internal email ( $H_3$ ), presumably for privacy protection. As this header field is not part of our DC policy, this deletion does not lead to false positives.

**Reordered headers.** The decryption context is, similar to DKIM, sensitive to the order of multiple instances of a header field. Although one provider (*Outlook.com*) reordered some header fields, it did not reorder multiple instances of the same header field, so this reordering does not lead to false positives.

**Modified headers.** *iCloud* changed the letter case of some header fields ( $H_1$ ), which does not affect the DC string due to DKIM canonicalization. They also folded some long header lines, again not affecting the DC string due to DKIM canonicalization rules. *iCloud* also removed the double-quote characters of the boundary parameter in the content-type header ( $H_2$ ). We drop the boundary parameter during canonicalization, thus this modification did not affect the DC string either. *Outlook.com* rewrites date in a different timezone ( $H_4$ ), but this header field is not part of our DC policy.

**Body modifications.** *Hushmail* adds an empty line at the end of the body ( $B_1$ ). *Outlook.com* strips an explanatory message before the first MIME part, which can be displayed by email clients not capable of MIME ( $B_2$ ). These changes do not lead to false positives.

## 8.2 Modifications Changing DC

Only one out of eleven email service providers tested would lead to false positives for at least some messages (specifically, outbound and internal mails). This shows that effective DC policies with broad compatibility are already possible. *Outlook.com* modifies email addresses in several header fields (including from and to, which are part of our tested DC policy) to always include a display name (falling back to the email address if no display name is given). It also merges multiple instances of these header fields to a single one, joining their content with commas. Although the DC policy could possibly be modified to find a common canonicalization compatible with *Outlook.com*, merely excluding the display names from the DC policy could enable spoofing attacks [29]. Furthermore, *Outlook.com* corrupts the PGP/MIME structure in our second test case by changing content-type from multipart/encrypted to multipart/mixed, and prepending an additional (otherwise empty) MIME part text/plain. This behaviour is well-known and unchanged for many years, requiring custom work-arounds in email clients supporting OpenPGP. In fact, Thunderbird recognizes such emails and offers to “repair” them by reverting the changes done by Outlook and overwriting the corrupt email on the IMAP server, restoring the original context of the email for functional reasons.

## 8.3 Additional Findings

During testing, we also received some bounce emails due to intermittent delivery failures. Bounce emails contain a copy of the original mail as message/rfc822 MIME part. In the case of the OpenPGP extension *Memory-Hole*,<sup>11</sup> that implements protected headers, we observed that the protected headers were decrypted

<sup>11</sup> <https://github.com/autocrypt/memoryhole> retrieved 2019-04-30

and applied to the bounce mail, thereby changing the subject to that of the original email. This faulty behaviour would have been prevented by applying a decryption context policy that includes `m=mimepath`, because the changes to the MIME context would have prevented the decryption of the original email.

We also found that Outlook.com filters out non-standard header fields (such as Autocrypt or Decryption-Context) from outbound and internal email, unless prefixed with `X-`. To overcome this, the Decryption-context header could initially be provided as `X-Decryption-Context`, until it is widely adopted and whitelisted.

Outside of our tests, we found that *Gmail* replaces the value of `From` with the sender's account data from the SMTP login. This well-intentioned protection against address spoofing can potentially interfere with DC policies that include `from` if the email client of the user is misconfigured.

## 9 RELATED WORK

**OpenPGP and S/MIME.** The chosen-ciphertext attack described by Katz and Schneier in 2000 [22] opened the research in the context of email security. In 2001, Davis described “surreptitious forwarding” attacks [10] in which an attacker can re-sign or re-encrypt the original email and forward it onto a third person. In 2002, Perrin presented a downgrade attack, which removes the integrity protection turning a SEIP into a SE data packet [32]. In 2015, Magazinius showed that this downgrade attack is still applicable in practice [27]. In 2002, Klima and Rosa published a fault attack on the OpenPGP format which led to disclosure of the private RSA and DSA keys [24]. The attack requires a powerful adversary, who has access to the local machine and can perform modifications in the secured OpenPGP key format. In 2005, Mister and Zuccherato described an adaptive chosen-ciphertext attack [28] exploiting OpenPGP's integrity *quick check*. The attacker needs  $2^{15}$  queries to decrypt two plaintext bytes per block. In 2018, Poddebniak et al. published EFAIL attacks [33]. EFAIL describes two attacks: *EFAIL-DE* attacks, which have served as a motivation for our work, and malleability gadget attacks. The latter attacks exploit the malleability of CBC and CFB modes of operations used in OpenPGP and S/MIME, which allow the attacker to insert exfiltration channels directly into ciphertexts. In contrast to *EFAIL-DE* attacks, malleability gadgets can be directly mitigated by using authenticated encryption. In 2019, Müller et al. showed that also email signatures suffer from serious attacks [29]. These attacks allow an attacker to modify emails without violating signature validation. Along with the analyses of novel attacks, the research in the area of email security has also concentrated on various usability problems, especially in the context of OpenPGP [15, 16, 40, 42, 46].

**Related chosen-ciphertext and exfiltration attacks.** Message-level security has been introduced into many relevant standards, including XML [11], PDF [19], or JSON. These standards have also become targets of chosen-ciphertext attacks. In 2011, Jager and Somorovsky presented an adaptive chosen-ciphertext attack on XML Encryption [21]. Their attack exploits the CBC malleability and the high flexibility of the XML Encryption standard, which allows the attacker to force the server to decrypt ciphertexts at any position in the XML document [43]. In 2019, Müller et al. presented exfiltration attacks in the context of PDF files [30]. Similarly to

EFAIL, their attacks consider CBC malleability as well as *EFAIL-DE* attacks. *Our decryption context countermeasures may also be applicable to prevent these attacks.*

**Protection of SMTP context.** The necessity to protect the SMTP context of emails has long been recognized by the community. For S/MIME, experimental RFC 7508 [6] provides integrity protection of email headers for signing only, which leaves encrypted emails unprotected. For OpenPGP, the focus has historically been on confidentiality and privacy, although more recently awareness of integrity aspects has increased. The latest (incomplete) effort, a draft RFC on *protected headers* that emerged from the Autocrypt community,<sup>12</sup> gives a good overview on the history and recognizes the problem of *REPLY* attack, which are referred to as *participant modification attacks*. However, as any *protected headers* in encrypted emails are part of the ciphertext, decryption must happen before the protected headers are available, leaving a window of opportunity for attacks where the plaintext of the email is processed in a possibly malicious SMTP context.

## 10 CONCLUSIONS AND FUTURE WORK

Contrary to common belief and the security advice given in S/MIME 4.0, exfiltration attacks are not solely an HTML problem, as different attack vectors like *REPLY* attacks have shown. Instead, these vulnerabilities are inherent to the complex email ecosystem. To tame the complexity of this ecosystem with respect to decryption, we have proposed to enable decryption only in a clearly specified *decryption context*, and by implementing a prototype version have shown that the false positive rate is very low.

In this paper, we only covered the SMTP and MIME contexts of an email. However, below the MIME level, there are more structured data formats like CMS or OpenPGP which may allow for exfiltration attacks. For example, we may wrap the original EnvelopedData CMS object into another EnvelopedData objects, together with two HTML sibling objects. In such a case it would be important that for each layer of encryption, a novel decryption context is derived.

In addition, decryption contexts may be applicable for applications other than email: for document encryption (MS Office, PDF, OpenPGP file encryption, XML Encryption), to protect against backwards compatibility attacks (as mentioned in [20]), or for novel cryptographic constructions. To give only one example for the last point; digital signatures can no longer be removed or replaced in an encrypt-then-sign construction if the public signing key is included in the decryption context of the ciphertext.

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<sup>12</sup><https://datatracker.ietf.org/doc/draft-autocrypt-lamps-protected-headers/>

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## A BACKGROUND ON MIME, S/MIME AND PGP/MIME

**Multipurpose Internet Mail Extensions (MIME).** In 1996, the original ASCII based email data format from RFC 822 [8] was extended by a series of five RFCs, to improve support for non-ASCII and binary data in an email, and to allow to define complex data structures within each RFC 822 email body. The two most important novelties were: (1) The development of a classification scheme for internet data formats – the so-called MIME types which are used beyond email, for example, in the HTTP protocol. (2) The introduction of standardized encoding schemes for non-ASCII data.

The MIME types introduced in [23] can roughly be classified in two groups: MIME types defining existing data formats (like `image/jpeg` or `text/html`) and MIME types for structuring data (`multipart/*`). With the help of the latter, the body of an email can have a tree-based data structure, where the leaves have MIME types of existing data formats, and the intermediate nodes are of MIME type `multipart/*`. MIME does not completely respect the RFC 822 empty-line-boundary between mail header and body, since the newly defined MIME headers in the RFC 822 header (e.g., `Content-Type`) belong to the root of the MIME tree (cf. Figure 6).

MIME trees may be embedded as subtrees in another tree (e.g., when forwarding a message), and leaves may be truncated (e.g., when removing an attachment). MIME processing tries to preserve at least the partial structure of a tree, and this is also reflected in the crypto related standards S/MIME [41] and PGP/MIME [26].

**S/MIME** In S/MIME, all cryptographic data formats are enveloped in CMS/PKCS#7 [18]. CMS itself is an ASN.1 based structured data format, which may contain arbitrarily nested data formats. In practical applications like email this nesting must be limited, so typical combinations are encrypted or signed-then-encrypted data (wrapped into an `EnvelopedData` CMS object) or encrypted-then-signed data (wrapped into a `SignedData` object). Additionally, a `SignedData` object may not contain the signed data itself; instead the signed data is wrapped into the first subtree of a `multipart/signed` data element, where the second leaf is the `SignedData` object. All CMS objects have MIME type `application/pkcs7-mime`, and are distinguished by different values of the `smime-type` attribute.

When a *signed email* is forwarded, the MUA may preserve the structure of the original MIME tree by including also the signature

in this forwarded message. Although this may pose some display problems in the receiving MUA [29], this behaviour does make sense since the signature still can be verified.

The same behaviour for *encrypted emails*, on the other hand, is never used and only leads to problems: If an `EnvelopedData` CMS object would be forwarded to a new recipient, he will not be able to decrypt it if his email certificate is not included in a `SignerInfo` object within. The only reasonable way to forward encrypted text is to first decrypt it, and then to re-encrypt it for the new recipients. The same holds for reply actions, where typically some new text or file is added to the reply mail. Since this new content needs to be encrypted, too, again the only reasonable procedure is to decrypt the original email, paste the cleartext into the reply as a citation, and re-encrypt the whole mail body. So in practice, an email like the one given in Figure 6 on the left side, where only the middle leaf of the MIME tree is encrypted, will never be produced in a real-world email scenario.

Nevertheless, the S/MIME standard specifies decryption to be *structure-preserving*. So the email in Figure 6, although highly suspicious, will be decrypted in a structure-preserving way: The middle leaf of the MIME tree, of content type `application/pkcs7-mime`, will be extracted and decrypted, and will be replaced by the cleartext MIME element of type `text/html` (Figure 6, right).

**PGP/MIME** In PGP/MIME, all cryptographic data formats are enveloped in OpenPGP [7]. For digital signatures PGP/MIME reuses the binary `multipart/signed` MIME type from S/MIME, but now the second leaf is of type `application/pgp-signature`.

In contrast to S/MIME, the PGP/MIME element for encrypted data is also binary. It has type `multipart/encrypted` and has two leaves: The first leaf has type `application/pgp-encrypted` and contains a static string `Version: 1` which indicates the PGP/MIME version. The second leaf contains the OpenPGP encrypted data object and has MIME type `application/octet-stream`.

Since PGP/MIME is also an embedding into the MIME standard, the same structure-preserving processing of signed and encrypted data formats is enforced by the MUA, or by OpenPGP plugins to the MUA (e.g., Enigmail) which are called whenever the MUA encounters a PGP/MIME type element.

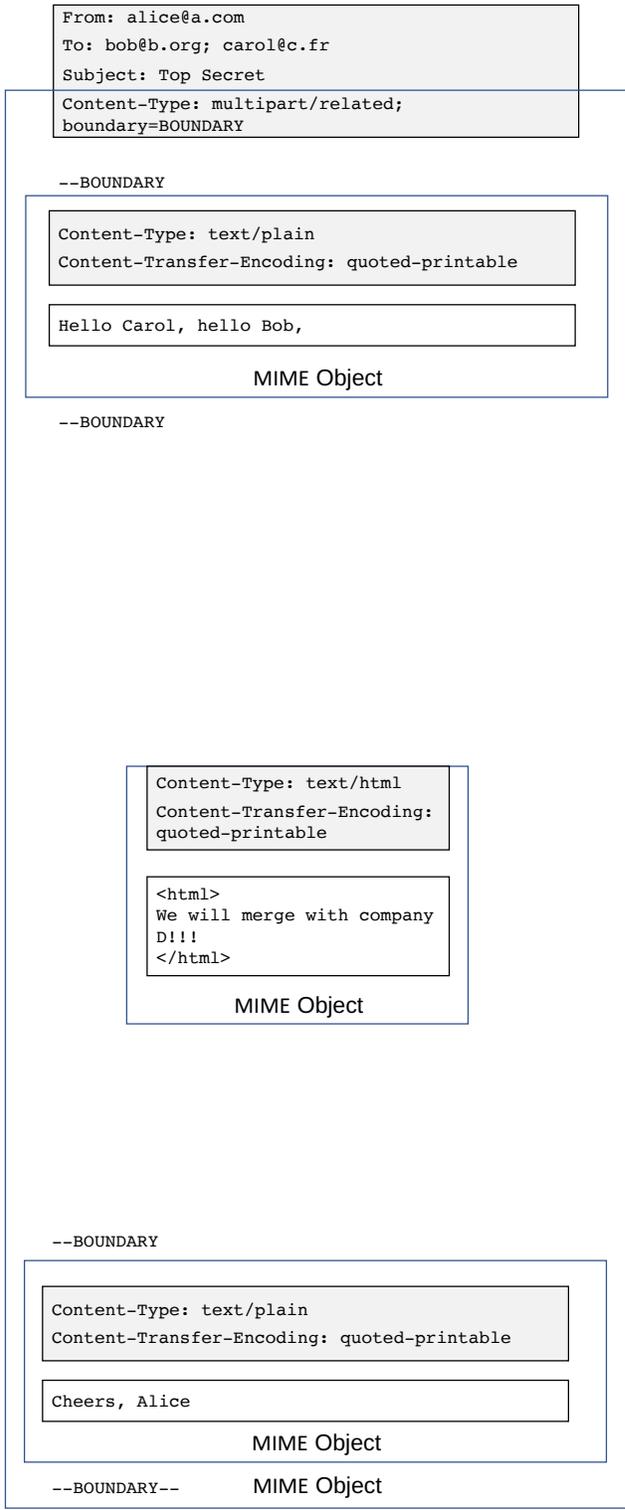
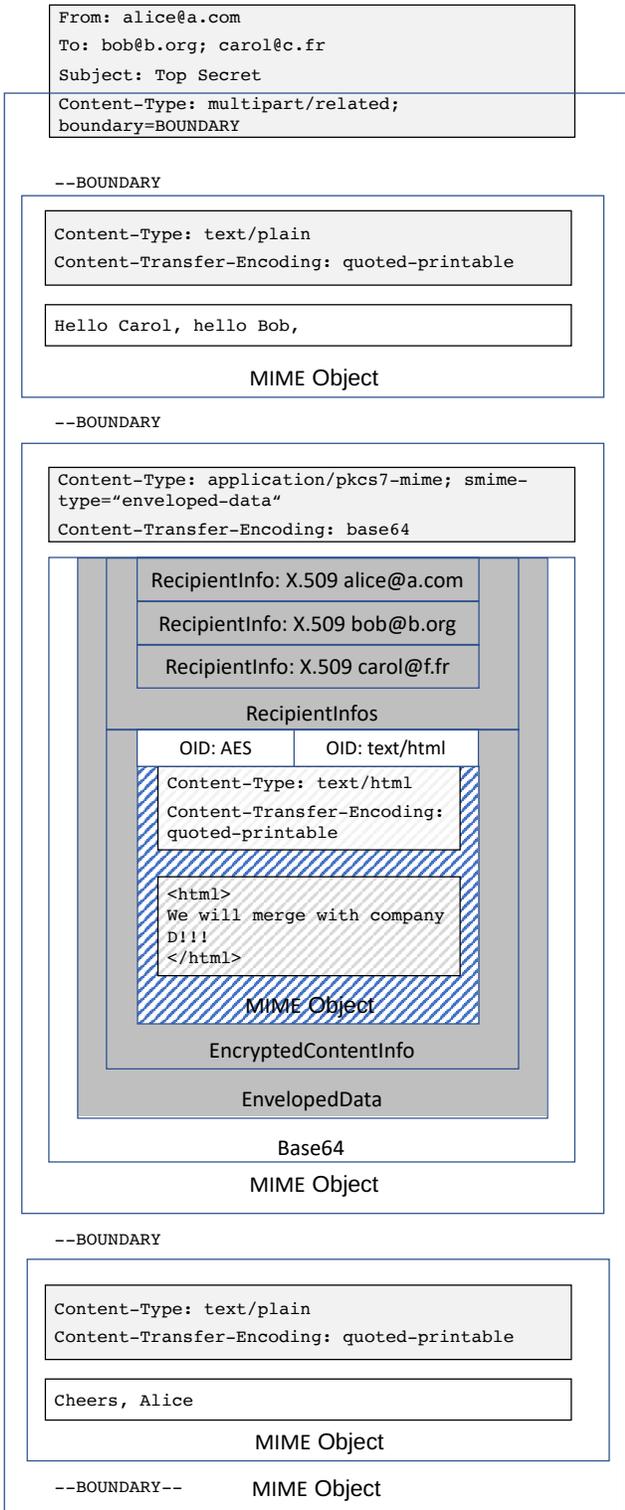


Figure 6: Structure-preserving decryption of an encrypted MIME object.

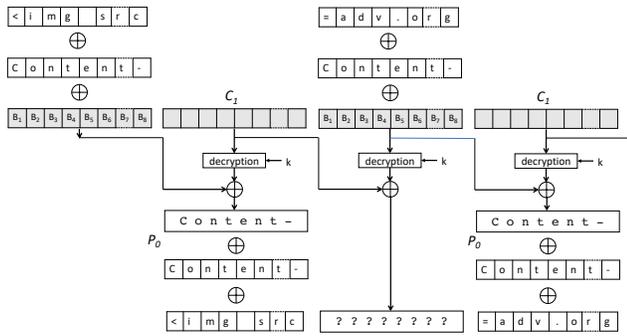


Figure 7: Simplified example of *EFAIL-MG* for CBC mode. Required are a *known* plaintext (here the beginning of the content type MIME header) and the corresponding pair of ciphertexts (typically the IV and the first ciphertext block  $C_1$ ). From a single block of known plaintext, we can construct arbitrary many blocks of *chosen* plaintext, separated by blocks with pseudorandom plaintext, abusing the *malleability* of CBC mode encryption: If we flip a single bit in the first ciphertext/IV, the corresponding bit in the plaintext is flipped.

## B ATTACKS ON EMAIL ENCRYPTION

### B.1 EFAIL-MG Attacks

In 2008, Poddebniak et al. [33] published a security analysis on end-to-end email encryption in S/MIME and OpenPGP. The authors described two attack classes: *EFAIL-MG* and *EFAIL-DE* attacks.

*EFAIL-MG* attacks are purely cryptographic and exploit the malleability of the CBC block cipher mode in a known-plaintext setting. They are well understood, and the email security community quickly specified mitigations in the form of AEAD ciphers which are, however, not yet implemented in email clients.

Figure 7 shows a simplified example of such an attack. The starting point is one block of known plaintext, which is always present in email encryption since both S/MIME and PGP/MIME mandate the encryption of complete MIME elements, and the Content-type header always occupies the first block in the ciphertext and is known to the attacker. For Inline PGP, a similar situation occurs because of the labels of the OpenPGP packets. Mandatory compression in OpenPGP is an issue, which was solved in [33].

Based on the malleability of CBC, this single block of known plaintext can be transformed into arbitrary many blocks of *chosen plaintext*. This chosen ciphertext is used to construct input for a high-level language like HTML (but, for example, PDF would also be possible), which exposes exfiltration channels when being parsed.

These chosen plaintext blocks, however, alternate with blocks containing pseudorandom plaintext, which cannot be controlled by the attacker. A major contribution in [33] was to show that in languages like HTML, such pseudorandom block can be “commented out” such that they do not interrupt the parsing process.

*EFAIL-MG* attacks can be mitigated by using a non-malleable cipher, such as the newly introduced AEAD ciphers that are non-malleable since they provide *integrity of ciphertext* (INT-CTXT, [4]).

```

From: Alice <attacker@efail.de>
To: Bob <victim@company.com>
Subject: URGENT: Time for a meeting?
Content-type: multipart/mixed; boundary="BOUNDARY"

--BOUNDARY
Content-type: text/html

--BOUNDARY--

```

(a) Attacker-prepared email received by email client.

```



```

(b) HTML code after decryption as interpreted by the client.

```

http://efail.de/Serret%20MeetingTomorrow%209pm

```

(c) HTTP request sent by the client.

Figure 8: *EFAIL-DE* attack from [33]. Malicious email structure and missing context boundaries force the client to decrypt the ciphertext and leak the plaintext (marked red) using the `<img>` element (marked blue).

### B.2 EFAIL-DE Attacks

*EFAIL-DE* attacks are independent of the chosen encryption mode, and can not be mitigated by using AEAD ciphers. Although public discussion centered around the idea that “HTML should not be used in emails”, the main cause for *EFAIL-DE* attacks is that the S/MIME standard mandates that an email client must be able to process encrypted data regardless of its position in the MIME tree:

“An S/MIME implementation MUST be able to receive and process arbitrarily nested S/MIME within reasonable resource limits of the recipient computer.” [41, Section 3.7]

This mandatory behaviour is illustrated in Figure 6. Some currently implemented countermeasures clearly violate the standard, for example, when refusing to decrypt anything but the MIME root.

Another reason is that MIME boundaries will be ignored by higher layer parsers: For example, in Figure 8, the MIME boundary `--BOUNDARY` is simply removed by the email client; but even if the mail client would not remove the MIME boundary and the MIME header, they would be treated like simple ASCII strings by the HTML parser. Mitigation approaches to *EFAIL-DE* are manifold and have been summarized in Subsection 2.4.

### B.3 REPLY Attacks

Figure 9a shows a malicious email sent by the attacker to either the sender, or to one of the recipients of the original encrypted email. The body of this original email is included as the second body part of a *multipart/mixed* MIME email. The attacker uses simple ASCII art to hide the fact that there is a second part in the email, by

inserting `<CR><LF>` line breaks. When Bob opens this email in his email client, the second body part will be decrypted automatically and is displayed outside the currently visible window. If Bob replies to this email, the decrypted body of the received message will be appended to his reply; thus, he sends the decrypted plaintext to the attacker. This attack is of course less stealthy than the original EFAIL attacks; Bob may notice a scrollbar when opening the email or he may get a warning if he doesn't encrypt his reply. However, stealthiness can easily be increased, for example, by using CSS or Unicode [1] to hide the second part. Müller et al. [31] showed that 12 of 19 PGP-capable mail clients and 11 of 21 clients supporting S/MIME are vulnerable to variants of this attack. All affected clients interpreted ciphertext at arbitrary positions of the MIME tree.

```

1 From: Alice <attacker@efail.de>
2 To: Bob <victim@company.com>
3 Subject: URGENT: Time for a meeting?
4 Content-type: multipart/mixed; boundary="BOUNDARY"
5
6 --BOUNDARY
7 Content-type: text/plain
8
9 Time for a meeting today at 2 pm? It's urgent! Alice
10 <CR><LF>
11 <CR><LF>
12 ...
13 <CR><LF>
14 --BOUNDARY
15 Content-type: application/pkcs7-mime; smime-type=enveloped-data
16 Content-Transfer-Encoding: base64
17
18 MIAGCSqGSIb3DQEHA6CAMIACAQAggHXMIIB0wIB...
19 --BOUNDARY--

```

(a) Attacker-prepared email received by email client.

```

1 From: Bob <victim@company.com>
2 To: Alice <attacker@efail.de>
3 Subject: Re: URGENT: Time for a meeting?
4 Content-type: text/plain
5
6 Sorry, today I'm busy! Bob
7
8 On 01/05/19 08:27, Eve wrote:
9 > Time for a meeting today at 2 pm? It's urgent! Alice
10 > <CR><LF>
11 > <CR><LF>
12 > ...
13 > <CR><LF>
14 >
15 > Secret plaintext
16 > Tomorrow 9 pm

```

(b) Reply from Bob to the attacker.

**Figure 9: A REPLY attack from [31]: A benign-looking email containing an encrypted part hidden in the MIME structure. If the victim replies to this email, the victim also (unknowingly) leaks the decrypted content to the attacker.**

## C NOVEL ATTACK VARIANTS

In this section details on the attacks described in Subsection 2.6 can be found.

### C.1 Multipart/alternative S/MIME Exploit

Thunderbird mitigates EFAIL-DE attacks by blocking decryption of encrypted MIME leaves in multipart/mixed MIME trees. This countermeasure also blocks REPLY attacks [31] if the encrypted part is hidden with multipart/mixed.

```

From: Alice <attacker@efail.de>
To: Bob <victim@company.com>
Subject: URGENT: Time for a meeting?
Content-type: multipart/alternative; boundary="BOUNDARY"

--BOUNDARY
Content-type: text/html

<pre>Please reply to this harmless looking message</pre>
<style>.moz-text-plain, .moz-quote-pre, fieldset display: none;</style>

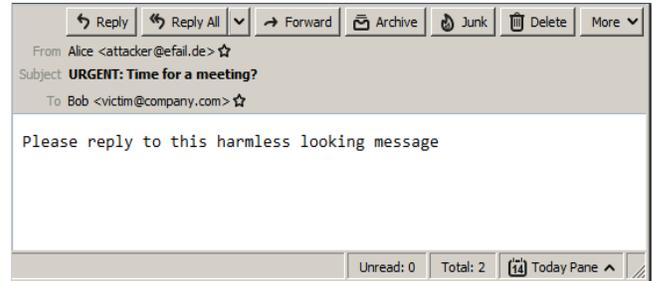
--BOUNDARY
Content-type: application/pkcs7-mime; smime-type=enveloped-data
Content-Transfer-Encoding: base64

MIAGCSqGSIb3DQEHA6CAMIACAQAggHXMIIB0wIB...
--BOUNDARY--

```

**Figure 10: Source code of a multipart/alternative message containing CSS styles in the attacker's part which hide the second part. Note that the first part must also be S/MIME encrypted by the attacker for HTML/CSS to be interpreted.**

In Figure 10 a working exploit which bypasses these (unintended) REPLY attack countermeasures for Thunderbird's S/MIME implementation by wrapping the ciphertext in multipart/alternative is documented. Screenshots are depicted in Figure 11 and Figure 12.



**Figure 11: Bob receives a harmless-looking email with the embedded invisible S/MIME ciphertext part. Note that this specially-crafted email is not even displayed as encrypted / confidential by Thunderbird.**

In a multipart/alternative MIME structure, Thunderbird either allows unencrypted text/plain in another leave, or the other leave must also be encrypted and then may contain, for example, text/html. In Figure 10 the second option is used, where the plaintext of the first leave is shown in blue. Before transmission, this first leave must be encrypted with the recipients public key, which is not a problem for the attacker since email certificates are public.

### C.2 Downgrading PGP/MIME to PGP/Inline

Enigmail for Thunderbird implemented a countermeasure against EFAIL-DE which each PGP/MIME encrypted leave of a multipart email in a separate window. This countermeasure unintentionally also blocked some REPLY attacks from [31].

In Figure 13 a working exploit for OpenPGP in Enigmail is given, which bypasses REPLY attack countermeasures. Corresponding screenshots are depicted in Figure 14 and Figure 15. The second leave (red) in the multipart/mixed MIME tree originally was of

